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TO

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FROM

Michael J. Marcin, Esq. (Reg. No. 48,198) of Fay Kaplun & Marcin, LLP

(Customer No. 30636)

DATE

July 19, 2006

SUBJECT

U.S. Patent Appln. Serial No. 09/738,786

for A System and Method for Managing Client Processes

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Please see attached.

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JUL 19 2006 [40101/01101]

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s)

Kevin McCOMBE et al.

Serial No.

09/738,786

Filing Date

December 15, 2000

For

A System and Method for Managing Client Processes

Group Art Unit

2155

Examiner

Bharat Barot

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Date: July 19, 2006 Michael J. Marcin Reg. No. 48,198

TRANSMITTAL

Transmitted herewith please find a Response to the Final Office Action dated June 8, 2006 in the above-identified application. No fees are believed to be due. However, the Commissioner is hereby authorized to charge the Deposit Account of Fay Kaplun & Marcin, LLP No. 50-1492 any additional required fees. A copy of this paper is enclosed for that purpose.

By:

Respectfully submitted,

Dated: July 19, 2006

Michael J. Marcin (Reg. No. 48,198)

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New York, NY 10038 (212) 619-6000 (telephone)

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RESPONSE

In response to the Final Office Action mailed June 8, 2006 in the above-identified application, please consider the following remarks: